



Frequently Asked Questions

Q: What are the timelines to be live on the new version of DM EDI?

A: The timeline will depend on your current implementation, number of processes, number of companies and if you have customizations in place. Lead time for scheduling can be from 4 to 6 weeks. The upgrades can take 6 to 10 weeks depending on the complexity. Our team wants to make sure you are thoroughly tested to minimize downtime and data integrity issues with Production.

Check out our [Vantage Point 2012 \(VP 2012\) Sunset Portal](#), a one-stop location with the latest information available.

Q: How much will it cost to complete the DM EDI upgrade?

A: It depends on many different factors – how many companies you have, number of trading partners, customizations so please reach out to your [customer advocate](#) for a personalized quote.

Q: What do I need to do prior to the upgrade?

A: There are a few steps required to help ensure no delays:

1. Review your test and production servers to ensure meets [system requirements](#) including firewall port requirements
2. Provision a test server where Vantage Point can be upgraded to the latest version.
3. Ensure strong backup of production prior to upgrade. This will ensure we have a revert option if for any reason the upgrade fails.
4. Username that will be used for the upgrade with local admin permissions on the shared folders as well as SQL Databases (see the [system requirements](#))
5. Review the [DM EDI video](#)
6. Review the [System Readiness](#) document
7. Perform user acceptance testing with DM EDI & provide approval for upgrading Production system

Q: Why should I move if Vantage Point 2012 (VP 2012) is working just fine?

A: Running business critical processes on unsupported software is a huge risk. Here are some reasons to upgrade:

- Microsoft TLS 1.0 and 1.1 have been deprecated and disabled in most Microsoft 365 services. In June 2023, it will be disabled in Office 365. TLS 1.0 is the privacy and data security method used by VP 2012 for in-product email services (such as email alerts). Effective June 2023, in-product email services will stop working in VP 2012.
- Technology has changed significantly in the past 10 years. Keeping your business systems up to date ensures compatibility with newer operating systems and ancillary software required to run your business.
- Our development team has made significant advancements to ensure future upgrades are smooth and seamless.
- Increased performance.
- Increased data security.
- Improved productivity
- Tightly Integrated and Loosely Coupled systems are now best practice.
- Improves the management by exception experience and drives improved business execution with less effort.

[Click Here](#) to review our demonstration of the current DM EDI solution which includes the benefits to upgrade.



Q: What do you mean when you say you will no longer support Vantage Point 2012 (VP 2012)?

A:

- VP 2012 is over 10 years old and two major versions behind.
- Much of our internal knowledge is focused on the current solutions.
- We will attempt to answer specific questions within the Support team however, response times may be longer as there are limited resources with VP 2012 domain knowledge.
 - We will not escalate questions to development.
- Effective September 2024, we will no longer accept support requests.
- Effective immediately, we will not provide any product fixes.

Q: Do I have to re-certify with my Trading Partners

A: No, the DM EDI upgrade project will not involve any re-certification with Trading Partners. The validation testing for the upgrade will be done by the SPS consultant and reviewed with your team (no TP engagement involved).

Q: Does the new DM EDI version need to be in the Cloud?

A: Depending on your ERP solution, DM EDI in the Cloud is an option however, the upgrade to DM EDI can remain on your current server ([must meet requirements](#)). The difference is that DM EDI is a web-based application vs a Windows Application.

Q: What versions of the ERP does the new DM EDI version work with?

A: You can view the supported ERP systems by visiting <https://www.spscommerce.com/datamasons>. Moving to DM EDI also expands your support and simplifies an upgrade for Microsoft D365 Finance & Supply Chain and Business Central.

Q: Do I have to update my custom application triggers?

A: In most cases no, however there are some changes that could affect your custom SQL code if your version is older than 2013. It is highly recommended to test all triggers prior to upgrading production. Here are the changes to be aware of:

- [Item Cust All] SQL table is no longer used, all Item xRefs are only stored in [Item Cust] table.
- Inbound PO line table [303v850I] is no longer primary for the process flow. The system has new built in discovery logic that uses both [303v850I] and also [303v850Ib] SQL tables.

Q: I am using an On Prem ERP with SQL views to pull my outbound documents, is there any changes to our SQL Views?

A: No, they stay the same because the SQL views are ERP specific and not version specific to DM EDI