



# SPS COMMERCE

## SPS RETAILER ANALYTICS FOR FULFILLMENT

### Retailer Analytics Objectives:

- Take control of your orders and trading partner relationships with data that will help you hold your trading partners accountable.
- Visibility into orders and associated documents allowing you to proactively identify orders that may require action.
- Access to the status of your orders at any time, filtered by trading partners, department, buyer, purchase order type or ship-to location
- A view into how your Trading Partners are performing over time
- Safe, Scalable Solution to Support Growth with High Reliability

### Retailer Analytics: Description

**Retailer Visibility Analytics** - Helps you gain complete access to your orders and catch potential disruptions before they impact your business. This cloud-based solution allows you to access any order status, anywhere from an internet enabled computer—so you can monitor up-to-the-minute information about purchase order changes, advance shipment notices and invoices via pre-built dashboards that may be customized and reports that may be downloaded.

**Retailer Order Analytics** - Our suite of reports and alerts helps you do business confidently, with a comprehensive view of how well your suppliers are fulfilling orders and report on critical performance indicators.

**Retailer Compliance Analytics** - Retailer Compliance Analytics provides visibility into your trading partner community's adherence to EDI standards and your specific business rules, making it easy to scorecard and continuously improve their performance over time. Assess compliance via dashboards accessible via any internet enabled computer or schedule analyses to be sent via email automatically.

## Retailer Analytics: Project Assumptions

The following assumptions have been discussed during the pre-sale process and will remain in effect for the duration of the project.

- SPS will assign a project team that will guide the Customer through the Delivery Methodology: Initiate, Design, Build, Test, Production and Success Management.
- SPS expert driven requirements process with Customer sign-off.
- Execute production readiness as mutually agreed upon during the production preparation
- Customer agrees to allocate the appropriate resources throughout each phase of the project based upon the mutually agreed upon project plan. \*
- Customer agrees to perform any activities that may be required to fully operationalize the system(s) of record.

\*A project may be placed on-hold either by Customer request and/or non-response for 14 consecutive business days. If a project is placed on-hold resources and timelines may be impacted for the overall delivery and will be re-assessed at the