

Fulfillment REIMAGINED

INTRODUCING NEXT-GENERATION FULFILLMENT FROM SPS COMMERCE, GOING BEYOND EDI



WHERE RETAIL IS COMING FROM



LET'S FACE IT

TODAY'S RETAILERS AND SUPPLIERS RELY LARGELY ON LEGACY TECHNOLOGY AND POINT-TO-POINT SOLUTIONS TO SUPPORT SINGLE-CHANNEL SHOPPING – NOT THE OMNICHANNEL SHOPPING EXPERIENCE THAT TODAY'S CONSUMERS HAVE COME TO EXPECT.

Problems with the old model, include:

- ✓ LACK OF VISIBILITY AND CONFIDENCE IN THE ORDER COMPLETION PROCESS TO MEET CONSUMER EXPECTATIONS FOR DELIVERY
- ✓ UNEMPOWERED CUSTOMER SUPPORT STAFF
- ✓ SILOS AND COMPLEX WORKAROUNDS THAT HINDER GROWTH

THESE SUCH ISSUES HAVE HISTORICALLY LED TO:



DELAYED ORDERS



STOCKOUTS AND UNHAPPY CUSTOMERS



TOO MUCH TIME SPENT COMPLETING EACH ORDER

WHERE RETAIL IS HEADED



TOMORROW'S RETAILERS AND SUPPLIERS WILL RELY ON A ROBUST NETWORK OF TRADING PARTNERS TO REVOLUTIONIZE THE WAY ORDERS ARE PROCESSED.

The fulfillment cycle, from orders to shipments to payments, will become seamless as part of a single trading community.

Such technology will have the capability to:

PROVIDE REAL-TIME INVENTORY VISIBILITY TO ENSURE ORDER COMPLETION

ALLOW ALL PARTNERS TO BE IN SYNCH TO EXCEED CONSUMER EXPECTATIONS

ENABLE SUCCESS TO BE MEASURED ON CONSUMER SATISFACTION ALONE

WHAT THE NEW ERA OF FULFILLMENT LOOKS LIKE



GONE ARE THE DAYS

OF INBOXES FULL OF PRODUCT ORDERS THAT LACK ORGANIZATION OR DON'T SPECIFY WHEN AN ORDER MIGHT BE GOING AWAY.

THE NEW WAVE OF ORDER FULFILLMENT FROM SPS COMMERCE:



CUSTOMER-CENTRIC
Offers actionable insights into what retail and supplier customers care most about, from inventory to order to shipment to payment to returns.



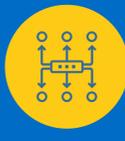
ACCESSIBLE
All data is available on any device to empower staff to impact order performance.



INTELLIGENT
Key performance indicators measure performance against peers.



GROWTH-ORIENTED
Discovers new sourcing avenues for retailers and helps suppliers find new business opportunities.



PLATFORM-DRIVEN
Next-generation fulfillment is seamlessly integrated with other retail applications critical for success in the digital era.

THE BOTTOM LINE

THE NEWLY REIMAGINED FULFILLMENT SOLUTION

from SPS Commerce transforms order fulfillment. It puts consumer expectations at the forefront and equips retailers, suppliers and logistics firms with the visibility and confidence to grow their digital business.

If you are a retailer or supplier looking to go beyond EDI, consider the new Fulfillment solution from SPS Commerce to boost your success!

[LEARN MORE](#)



SPS COMMERCE

INFINITE RETAIL POWER™



SPS Commerce sharpens digital retail strategies, allowing businesses to advance at the pace of the consumer through a collaborative retail network and the latest in cloud-based solutions.