UNIVERSAL NETWORK INTEGRATED RETAILER FULFILLMENT
Service Description and Project Assumptions

Solution Description

Integrated — Documents are delivered to the Customer via agreed upon Network Map through the SPS Commerce Universal Network.

SPS Commerce NetSuite Retailer Integration Module — Network Maps for outbound Purchase Order, Purchase Order Change, Inbound Purchase Order Acknowledgement, Direct to Consumer Advance Ship Notice, Invoice.

Additional Definitions and Additional Feature Pricing

Definitions to key terms for SPS Fulfillment Services and pricing for Premium Trading Partners and Additional Usernames are incorporated by reference and can be found here: **www.spscommerce.com/terms-and-conditions/ product-descriptions-for-NetSuite/**

Project Assumptions

The following assumptions have been discussed during the pre-sale process and will remain in effect for the duration of the project.

- SPS will assign a project team that will guide the Customer through the Delivery Methodology: Initiate, Design, Build, Test, Production and Success Management.

- SPS expert driven Design process with Customer sign-off.

- Document syntax compliance, map and test for the documents included in this Scope.

- Execute production readiness as mutually agreed upon during the production preparation.

- Existing system will have the ability to import and export data.

- There will be a single data format for each of the integrated documents, as mutually agreed upon.

- Customer has or will acquire the ability to push and pull files from an external site located at the SPS data center or provide SPS access to push and pull files located at Customer's site.

- Files shall be routed to Customer as defined by the design phase of the project.

- Files shall be exchanged using a mutually agreed upon data communication method.

- File names will be structured utilizing SPS' standard file naming convention or as mutually agreed upon.

- Customer agrees to participate in system testing cycles to ensure successful transmissions as defined in the project plan during implementation.

- Customer will provide System, Connectivity and Business resources to help with the initial design effort, integration and user acceptance testing and deployment.

- Customer agrees to allocate the appropriate resources throughout each phase of the project based upon the mutually agreed upon project plan.*

- Customer agrees to perform any activities that may be required to fully operationalize the system of record.
- Customer agrees to provide the following artifacts where applicable. This may include file formats, schemas, EDI specifications, sample data and/or hard/soft copies of existing transactions.

*A project may be placed on-hold either by Customer request and/or non-response after 14 consecutive business days. If a project is placed on-hold resources and timelines may be impacted for the overall delivery and will be re-assessed at the time of re-engagement.

SPS Commerce is aware that project scope and assumptions may change over the course of our relationship. Any changes to the above trading partner scope may trigger an addendum to the contract. This may or may not have financial and/or implementation timeline implications to the project and will be discussed with the Customer in detail prior to any work being started.

Delivery Methodology

There are seven phases to the SPS Commerce Delivery Methodology Approach — Initiate, Design, Build, Test, Production, Adoption and Success Management — all directed by an overriding focus on Customer goal achievement. Descriptions of the phases of the Delivery Methodology can be found online at: **/www.spscommerce.com/terms-and-conditions/product-descriptions/**

During the design phase, the SPS project team will assist in analyzing capabilities of the system zone as defined by the Customer. Based on this review, additional Network Modules may be needed in order to meet Customer goals.

Network Zone		System Zone
Trading Partner Products Validations Communications Transformation	◄ Business Rules ►	Import/Export System Setup & Configuration Work Flow Compliance

Network Zone — The network zone contains all capabilities and activities handled by SPS. It includes the standardization of data into a standard format, trading partner products, data validations, communications and data transformation.

System Zone — The system zone contains all capabilities and activities handled within the Customer's system. This includes the import and export of data, setup and configuration required for new trading partners, and all applicable workflows to translate data and trigger necessary business activities.

Network Modules

Ref #	Modules	Qty	Unit Price	Total Price
1	**Item Management** Maintenance of SKU, UPC, GTIN			
	Item Cross Reference Part number look ups		$2,000	
2	**Location Management** Maintenance of ship to location data			
	Location Master Populate ship-to-address from a published list		$2,000	
3	**Data Management** Modification of content and/or structure of the data, typically changing its original value			
	Data Appending Populate data from the original order		$0	
	Formatting Modifications to values within a specific data field		$0	
	Cross Reference Converting one value to another (not including item and location cross references)		$0	
	Item Line Number Append Appending or validation of the item line number from original order or change on return documents		$2,000	
4	**File Modifications** Manipulation of file structure without modification to data content			
	Document Splitting Create multiple documents from one		$0	
5	**Data Modifications** Modification of data values using business rules or if-then-else criteria			
	Merge or Separate Combine or separate data elements		$2,000	
	UOM Conversion Converting based on unit of measure		$1,500	
	Date Rules Modification made to date fields		$2,500	
	Tax Rules Calculations on tax codes and amounts		$2,000	
	Price Rules Calculations on price values and totals		$2,000	
6	**Trading Partner Specific Validation** Accommodations of specific logic for individual trading partners		$2,000 per trading partner	
7	**Content Matching Management** Matching data from return documents to source documents			
	Content Matching Content validations against original order or order change data		$1,000 per field**	
	Duplicate Data Check Determining duplicate data based off of storing original document data		$5,000 + $1,000 monthly fee	
	Total*			

*Network Modules fees are due at the time of Scope signature.
** For a list of fields available for validation within the Content Matching module, refer to the Network Module definition list.

Detailed definitions of each network module are found in the Retailer Network Module Definitions section found in this document.

Retailer Network Module Definitions

	Modules	Definition
1	**Item Management**	Maintenance of item information, such as SKU, UPC, GTIN.
	Item Cross Reference	Network Module that includes: managing part numbers, storing full item information through SPS item repository and executing item lookups based on defined keys and populate additional item information in data (includes unlimited items).
2	**Location Management**	Maintenance of ship to location data.
	Location Master	Network Module that includes populating ship to address when only location number is provided on an order and assumes order issuer has a published address list.
3	**Data Management**	Modification of content and/or structure of the data, typically changing its original value.
	Data Appending	Network Module that includes storing and retrieving a subset of data from the original order and populating it on return files.
	Formatting	Network Module that includes modifications to values within a specific data field (scoped during design phase).
	Cross Reference	Network Module that includes converting one value to another without changing the business meaning, where value "A" always equals value "B" (scoped during design phase).
	Item Line Number Append	Network Module that includes storing item line number values from the original order or order change for appending to or validation of within return documents.
4	**File Modifications**	Manipulation of file structure without modification to the data content.
	Document Splitting	Network Module that includes creating multiple documents from one document based on defined criteria, or splitting a single file into multiple based on defined criteria.
5	**Data Modifications**	Modification of data values using business rules or if-then-else criteria.
	Merge / Separate	Network Module that includes combining data elements into a single field or separating a single field into multiple elements.
	UOM Conversion	Network Module that converts one value to another based on a standard or known conversion factor.
	Date Rules	Network Module that includes modifying date fields or logic to calculate specific dates.

	Tax Rules	Network Module that includes calculations on tax codes and amounts.
	Price Rules	Network Module that includes calculations on price values and totals.
6	**Trading Partner Specific Validation**	Network Module that includes accommodates for trading partner specific validations that result in the loosening of requirements or sourcing of data specific to an individual trading partner relationship.
7	**Content Matching Management**	Alignment with business rules and guidelines
	Content Matching	Network Module that includes storing data from original order or order change documents to provide validations against return documents. Limited to Purchase Order Number, Trading Partner Number, Item identifiers, Location numbers.
	Duplicate Data Check	Network Module that includes storing data from original order or order change documents to determine if duplicate data is sent within return documents